Job Description

Job Title:	(REF 320) Female Support Worker – Penarth (Exemption is claimed under the Equality Act 2010 Part 1 Schedule 9)
Position Description:	We are looking for a warm, patient, and reliable individual to provide support and facilitate the independence of our client, a young lady who lives in Penarth with her parents and her brother. She has a mild learning disability, spinal injury and is registered as partially sighted. Our client currently receives support to attend a voluntary placement, aqua aerobics and visits to the gym. Independence is important to her so she would like to increase support to help her become more independent at home. Support will be varied, helping her at home to undertake some household tasks such as helping her with her laundry and to keep her areas within the home tidy. Our client would also like you to help her to learn to cook a variety of meals, from snacks to a full dinner. She can shower independently but requires supervision to ensure she washes and dries her hair correctly. It is important that you are enthusiastic and fun as time will also be spent going out, playing games and puzzles. You will need to be reliable, calm and patient and be able to apply a consistent approach. Occasionally you may be required to work additional hours.
Salary: Hours:	**Weekdays = £14.42 Per hour** **Bank Holidays = £21.63 Per hour** 12 hours per week. Worked over two shifts – approximately over two days. **Potential shift pattern: one shift 13:00 pm to 19:30 pm and one shift from 15:30 pm to 21:00 pm**
Location:	Penarth, Vale of Glamorgan
Responsible to: Reporting to:	Case Manager Case Manager
Main Responsibilities:	• To understand and be mindful of the client's cognitive and physical difficulties and endeavour to accommodate these. • Adopt a consistent approach with the client in accordance with prescribed methods to compliment the care and therapy aims recommended. • To provide support to the client's family whilst maintaining a positive and professional relationship. • To adhere to and contribute to the personal plan whilst acting in the best interest of the client. • To demonstrate empathy and understanding in an appropriate and professional manner. • To assist in all home support activities, encouraging independence • To work in collaboration with all colleagues including team members, at all times. • To be aware of significant changes in the client's health, functioning or behaviour and liaise with the family and case manager as appropriate. • To encourage the client's independence as far as possible. • To be aware of the client's vulnerability and take necessary steps to protect them. • Have a high regard for maintaining client confidentiality. • Respect the confidentiality and the rights of the client's family. • To be fully responsible for the clients' needs when out in the community, on days out and during activities.

	• To ensure all plans, advice and guidelines are followed to meet the needs of the client. • Actively contribute to supervision sessions, team meetings and training days. • To ensure all paperwork and records are completed and submitted accurately and on time. • To organise and manage own time according to delegated workload.

Person Specification

Qualifications/Training	
Essential	**Desirable**
• To register with Social Care Wales (SCW). • Willingness to work towards or already have QCF/NVQ Level 2 (or equivalent) in Health & Social Care.	• Registered with SCW. • NVQ (or equivalent) in Health & Social Care Level's 2 or 3. • Recent training in First Aid, Health & Safety, Manual Handling, Safeguarding.
Knowledge/Skills/Abilities	
Essential	**Desirable**
• Good understanding of the needs of a client with learning, and physical difficulties. • Ability to develop and maintain productive and professional relationships.	• Experience of working with client with learning, and physical difficulties. • Experience of working to and contributing to personal plans and risk assessment. • Experience of working with families. • Experience of working with multi-disciplinary teams e.g. physiotherapist, occupational therapist, speech and language therapist and psychologist.
Personal Requirements	
Essential	**Desirable**
• A full driving licence and willingness to drive the client's vehicle (endorsements to be disclosed) • Motor Insurance to include business use • Friendly, warm and patient with a proactive and encouraging approach. • Ability to deliver support in an inclusive, respectful manner ensuring the client's privacy and dignity is maintained. • Ability to work independently and use initiative. • Willingness to work flexibly. • Punctual, reliable and trustworthy. • Demonstrate a commitment to learning new skills.	

• Good verbal and written communication skills. • Good organisational skills and ability to follow instruction.	