Job Description

Job Title:	(REF: 318) Support Worker – Haverford West
Position Description:	The individual is an adult gentleman who lives independently in his own home in Haverfordwest. He has an acquired brain injury following a road traffic accident and experiences difficulties with fatigue, anxiety and ongoing physical symptoms which can affect his day-to-day activities. He would benefit from someone who is calm, patient, reliable and consistent. It is important that the successful candidate takes time to build a positive working relationship and understands the impact his injuries and symptoms can have on his daily life. The role will involve providing practical support around the home, including household tasks and cleaning, as well as supporting him to access the community and attend the gym. The aim is to encourage independence and help him maintain a routine whilst working towards his rehabilitation goals. The successful candidate will work alongside the Case Manager and professionals involved in his rehabilitation. They will be expected to follow recommendations from the multidisciplinary team and provide feedback regarding his progress, any concerns and changes in his presentation. It is important that the individual is involved in decisions about his support and that his choices and independence are respected. The successful candidate should be able to provide encouragement and motivation without applying unnecessary pressure. This role is subject to an enhanced level DBS check. Full induction and training will be provided.
Salary: Hours:	Weekday = **£14.00 per hour** Weekends/Bank Holidays = **£14.00 per hour** 15 hours per week available. Working pattern to be discussed in interview.
Location:	Haverford West
Responsible to: Reporting to:	Employer/Client Employer/Case Manager
Main Responsibilities:	The Support Worker will work alongside the Case Manager and multidisciplinary team to: • Understand and be mindful of the client's acquired brain injury, fatigue, anxiety and physical symptoms and adapt support accordingly. • Adopt a consistent approach in accordance with the client's rehabilitation goals and recommendations from the multidisciplinary team. • Provide practical support with everyday household tasks including cleaning and maintaining a comfortable home environment. • Support the client to attend the gym and participate in physical activities in accordance with recommendations from the rehabilitation team. • Encourage the client to access the community, attend appointments and participate in activities. • Support the client to establish and maintain a daily routine whilst recognising the impact of fatigue and other symptoms. • Encourage independence and confidence whilst respecting the client's choices and decisions. • Demonstrate patience, empathy and understanding in an appropriate and professional manner.

	• Assist with rehabilitation activities and strategies as recommended by the multidisciplinary team. • Work collaboratively with the Case Manager and professionals involved in the client's rehabilitation. • Be aware of any significant changes in the client's health, functioning, mood or behaviour and report concerns to the Case Manager as appropriate. • Recognise the client's vulnerabilities and take appropriate steps to promote their safety and wellbeing. • Maintain appropriate professional boundaries and respect the client's privacy, dignity and confidentiality. • Support the client safely when accessing the community and participating in activities. • Ensure all relevant plans, advice and guidelines are followed to meet the needs of the client. • Attend supervision sessions, meetings and training as required. • Ensure all records of support provided are completed accurately and submitted on time. • Organise and manage their own time according to the agreed support arrangements. • Undertake other reasonable duties as may from time to time be agreed with the Employer/Case Manager.

Person Specification

Qualifications/Training	
Essential	**Desirable**
• Willingness to work towards or already have QCF/NVQ Level 3 (or equivalent) in Health & Social Care.	• To register with Social Care Wales (SCW). • NVQ (or equivalent) in Health & Social Care Level's 3. • Recent training in First Aid, Health & Safety, Manual Handling and Safeguarding.
Knowledge/Skills/Abilities	
Essential	**Desirable**
• Good IT, accuracy, and attention to details skills. • Ability to work collaboratively with others.	• Good understanding of the personal needs of a client with physical and communication difficulties. • Experience of working with adults. • Experience of working with clients with Brain Injury. • Experience of liaising with professionals and multi-disciplinary teams. • Experience of working with families. • Experience of supporting and managing a team.
Personal Requirements	
Essential	**Desirable**
• **A full UK driving licence and use of a car (endorsements to be disclosed).** • Friendly, warm, and patient with a proactive and encouraging approach. • Excellent interpersonal skills.	

• Ability to deliver support in an inclusive, respectful manner ensuring the client's privacy and dignity is maintained. • Ability to lead a team and liaise closely with the Case Manager. • Ability to work independently and use initiative. • Willingness to work flexibly, including supporting the client to travel away from home for short breaks and holidays • Punctual, reliable, and trustworthy. • Demonstrate a commitment to learning new skills. • Good verbal and written communication skills. • Good organisational skills and ability to follow instruction.	