Job Description

Job Title:	(REF: 319) Female Support Worker - Merthyr Tydfil (Exemption is claimed under the Equality Act 2010 Part 1 Schedule 9)
Position Description:	Our clients is a 6-year-old girl who had a brain injury at birth resulting in cerebral palsy and learning disabilities requiring 1:1 24/7 care. She requires exceptional and experienced individuals to work alongside her family and care team, to support and facilitate her independence and to maintain her safety. Her care needs are complex, and her parents will need help in supporting her overnight and evenings to allow them some respite during term time. During weekends and school holidays and there will be opportunities to work longer shifts during the day to help our client undertake activities, engage in therapy programmes and attend medical appointments and community-based events. During these times you will be expected to encourage and support our client to access all these opportunities as fully as possible, whilst supporting parents in her daily care.
Salary: Hours:	Waking Nights - £18.00 Days - £16.00 Term time: 12-hour shifts - Waking Nights & Weekend days (09:00-21:00 & 21:00 – 09:00) Afternoon/evening (15:00 – 21:00) Monday – Sunday (Flexibility essential) During school holidays shift patterns are likely to include working 12- or 6-hour working days.
Location:	Merthyr Tydfil
Responsible to: Reporting to:	Employer/Case manager Employer/Case Manager
Main Responsibilities:	• To understand and be mindful of the client's cognitive difficulties and endeavour to accommodate these. • Adopt a consistent approach with the client in accordance with prescribed methods to compliment the care and therapy aims recommended. • To provide support to the client's family whilst maintaining a positive and professional relationship. • To adhere to and contribute to the personal plan whilst acting in the best interest of the client. • To demonstrate empathy and understanding in an appropriate and professional manner. • To assist in all therapeutic activities as prescribed by and with supervision of MDT. • To work in collaboration with all colleagues including team members, at all times. • To be aware of significant changes in the client's health, functioning or behaviour and liaise with the family and case manager as appropriate. • To encourage the client's independence as far as possible. • To be aware of the client's vulnerability and take necessary steps to protect them. • Have a high regard for maintaining client confidentiality. • Respect the confidentiality and the rights of the client's family. • To be fully responsible for the client's needs when out in the community, on days out and during activities.

	• To ensure all plans, advice and guidelines are followed to meet the needs of the client. • Actively contribute to supervision sessions, team meetings and training days. • To ensure all paperwork and records are completed and submitted accurately and on time. • To organise and manage own time according to delegated workload.

Person Specification

Qualifications/Training	
Essential	**Desirable**
• Female – personal care (Exemption is claimed under the Equality Act 2010 Part 1 Schedule 9). • To register with Social Care Wales (SCW). • Willingness to work towards or already have QCF/NVQ Level 2 (or equivalent) in Health & Social Care.	• Registered with SCW. • NVQ (or equivalent) in Health & Social Care Levels 2 or 3. • Recent training in First Aid, Health & Safety, Manual Handling, Safeguarding.
Knowledge/Skills/Abilities	
Essential	**Desirable**
• Good understanding of the needs of a child with cognitive, behavioural and physical difficulties. • Ability to develop and maintain productive and professional relationships. • Experience of working with children with high care needs.	• Experience of working with children. • Experience of working to and contributing to personal plans and risk assessments. • Experience of working with families. • Experience of working with multi-disciplinary teams, e.g., physiotherapist, occupational therapist, speech and language therapist and psychologist.
Personal Requirements	
Essential	**Desirable**
• Flexibility. • A full driving licence and willingness to drive the client's family van (endorsements to be disclosed). • Motor Insurance to include business use. • Friendly, warm and patient with a proactive and encouraging approach. • Ability to deliver support in an inclusive, respectful manner ensuring the client's privacy and dignity is maintained. • Ability to work independently and use initiative. • Willingness to work flexibly. • Punctual, reliable and trustworthy. • Demonstrate a commitment to learning new skills.	• Experience of working with professionals.

• Good verbal and written communication skills. • Good organisational skills and ability to follow instruction.	