



CHRIS MAYOR

CASE MANAGER

Chris is an accomplished Clinical Manager and Registered Children's Nurse with over 20 years of experience in the health and social care sector. He has worked across a range of settings, including neonatal, surgical, medical, and specialist complex care services, with notable experience at Great Ormond Street Children's Hospital.

Before joining CMC, Chris served as a Clinical Lead for Libertatem Healthcare and Thornbury Community Services, independent providers of complex care for children and adults. In these roles, he was responsible for assessing and monitoring clients' care needs with the recruitment and management of dedicated care teams.

Chris also worked as a Specialist Health Advisor, focusing on case management for children with complex medical needs and learning difficulties. His role involved multi-disciplinary collaboration, report writing, funding applications, and direct support for children and families with disabilities. Additionally, he managed regular bowel and bladder clinics for children with related medical conditions.

Throughout his career, Chris has provided expert care for both children and adults with complex needs, including acquired brain injury (ABI), spinal cord injury (SCI), birth injuries, learning disabilities, and autism spectrum disorder (ASD).

A highly organised and proactive case manager, he adopts a firmly person-centred approach and is skilled in leading, coaching, and developing healthcare teams and rehabilitation programmes.

KEY SKILLS

- Ability to build and maintain positive relationships with clients and professionals
- Working under pressure in challenging situations
- Clinical training and competency assessor
- Excellent listening skills and emotionally resilient
- Extensive experience in complex care case management
- Care assessment, monitoring and review
- Leadership and healthcare team development
- MDT coordination with a client-centred approach

QUALIFICATIONS, REGISTRATIONS AND MEMBERSHIPS

- Diploma of Higher Education – Registered Sick Children’s Nurse (Cardiff University)
- Positive Behaviour Trainer – Level 1
- Positive Behaviour Support Delivery – Levels 1,2 & 3
- Registered with the Nursing and Midwifery Council (NMC)
- Member of the British Association of Brain injury and Complex Case Management (BABICM)
- Member of the Royal College of Nursing (RCN)