

Job Description

Job Title:	(Ref: 288) Support Worker – Caerphilly
Position Description:	To provide support for our 19-year-old male client who sustained a brain injury as a baby, he is a wheelchair user and has complex behavioral, cognitive, and physical needs. He requires help with personal care and transfer; assistance in accessing the community and being outdoors; engage in therapy programmes and to further develop his independent living skills such as food preparation and household tasks.
Salary:	£14.28 Per Hour
Hours:	15 Hours per week Monday – Friday (9am – 11pm) Various shift patterns available (Occasional weekends/evenings - Flexibility is required)
Location:	Caerphilly
Responsible to:	Employer/Client
Reporting to:	Employer/Case Manager/Team Lead
Main Responsibilities:	<ul style="list-style-type: none"> • To understand and be mindful of the client’s cognitive difficulties and endeavor to accommodate these. • Adopt a consistent approach with the client in accordance with prescribed methods to compliment the care and therapy aims recommended. • To provide support to the client’s family whilst maintaining a positive and professional relationship. • To support the client to manage his personal care. • To adhere to and contribute to the personal plan whilst acting in the best interest of the client. • To demonstrate empathy and understanding in an appropriate and professional manner. • To assist in all therapeutic activities as prescribed by and with supervision of MDT. • To work in collaboration with all colleagues including team members, at all times. • To be aware of significant changes in the client’s health, functioning, or behaviour and liaise with the family and case manager as appropriate. • To encourage the client’s independence as far as possible. • To be aware of the client’s vulnerability and take necessary steps to protect them. • Have a high regard for maintaining client confidentiality. • Respect the confidentiality and the rights of the client’s family. • To be fully responsible for the client’s needs when out in the community, on days out and during activities. • To ensure all plans, advice and guidelines are followed to meet the needs of the client. • Actively contribute to supervision sessions, team meetings and training days. • To ensure all paperwork and records are completed and submitted accurately and on time. • To organise and manage your own time according to delegated workload.

Person Specification

Qualifications/Training	
Essential	Desirable
<ul style="list-style-type: none"> To register with Social Care Wales (SCW). Willingness to work towards or already have QCF/NVQ Level 2 (or equivalent) in Health & Social Care. Ability to drive the client's van and a full driving license. 	<ul style="list-style-type: none"> Registered with SCW. NVQ (or equivalent) in Health & Social Care Levels 2 or 3. Recent training in First Aid, Health & Safety, Manual Handling, Safeguarding.
Knowledge/Skills/Abilities	
Essential	Desirable
<ul style="list-style-type: none"> Good understanding of the needs of a client with cognitive, behavioural and physical difficulties OR a young person with Cerebral Palsy/ learning difficulties. Ability to develop and maintain productive and professional relationships. 	<ul style="list-style-type: none"> Experience of working with a client with cerebral palsy or behavioural difficulties. Experience of working with and contributing to personal plans and risk assessments. Experience of working with families. Experience of working with multi-disciplinary teams e.g. physiotherapist etc.
Personal Requirements	
Essential	Desirable
<ul style="list-style-type: none"> A full driving license (endorsements to be disclosed). Motor Insurance to include business use (to attend training events). Be willing to drive our client's vehicle Friendly, warm and patient with a proactive and encouraging approach. Ability to work as part of a team. The ability to deliver support in an inclusive, respectful manner, ensuring the client's privacy and dignity is maintained. Ability to work independently and use initiative. Willingness to work flexibly. Punctual, reliable and trustworthy Demonstrate a commitment to learning new skills. Good verbal and written communication skills. Good organisational skills and ability to follow instruction. 	