

## Job Description

<b>Job Title:</b>	<b>(REF: 287) Female Support Worker - Bridgend (Exemption is claimed under the Equality Act 2010 Part 1 Schedule 9)</b>
<b>Position Description:</b>	Our client is a 36-year-old lady who has cerebral palsy, resulting in some cognitive and physical difficulties. She has profound hearing loss and uses Sign Supported English to communicate and requires a support worker to help her increase her independence in her own home with 24/7 support.
<b>Salary Per Hour:</b>	Weekday (7am to 11pm) = <b>£14.91 - £15.91 PER HOUR</b> Weekends/Bank Holidays (7am to 11pm) = <b>£15.91 - £16.94 PER HOUR</b> Sleeping nights (8 hours per night) = <b>£12.71</b> (£14.91 per hour, if no BSL qualification / £15.91 per hour, if BSL qualification Funding will be provided to obtain a BSL qualification and pay rate will increase once BSL 1 qualification is achieved).
<b>Hours:</b>	36.75 hours per week - 3 shifts per week, worked flexibly, to include one sleep in shift per week. Shifts are 12.25 hours: 7.45am – 8.00pm and 7.45pm – 8.00am.
<b>Location:</b>	Bridgend
<b>Responsible to:</b>	Employer/Client/ Team Leader/ Case Manager
<b>Reporting to:</b>	Employer/Team Leader / Case Manager
<b>Main Responsibilities:</b>	<ul style="list-style-type: none"> <li>• To support the client to live independently in her own home, facilitating her independence and providing help and support as required.</li> <li>• To understand and be mindful of the client's physical, cognitive and communication difficulties and endeavour to accommodate these.</li> <li>• To support the client to interact with her environment and to support communication, as recommended.</li> <li>• Adopt a consistent approach with the client in accordance with prescribed methods to compliment the care and therapy aims recommended.</li> <li>• To liaise with and provide support to the client's family whilst maintaining a positive and professional relationship.</li> <li>• To adhere to and contribute to the personal plan whilst acting in the best interest of the client.</li> <li>• To demonstrate empathy and understanding in an appropriate and professional manner.</li> <li>• To assist in all therapeutic activities as prescribed by and with supervision of MDT.</li> <li>• To work in collaboration with all colleagues including team members, at all times.</li> <li>• To be aware of significant changes in the client's health, functioning or behaviour and liaise with the family and case manager as appropriate.</li> <li>• To encourage the client's independence as far as possible.</li> <li>• To be aware of the client's vulnerability and take necessary steps to protect them.</li> <li>• Have a high regard for maintaining client confidentiality.</li> <li>• Respect the confidentiality and the rights of the client's family.</li> <li>• To be fully responsible for the client's needs when out in the community, on days out and during activities.</li> <li>• To ensure all plans, advice and guidelines are followed to meet the needs of the client.</li> <li>• Actively contribute to supervision sessions, team meetings and training days.</li> <li>• To ensure all paperwork and records are completed and submitted accurately and on time.</li> <li>• To organise and manage own time according to delegated workload.</li> <li>• To complete routine home maintenance tasks, as required by the client.</li> </ul>

## Person Specification

Qualifications/Training	
Essential	Desirable
<ul style="list-style-type: none"> <li>To register with Social Care Wales (SCW)</li> <li>Willingness to work towards or already have QCF/NVQ Level 2 (or equivalent) in Health &amp; Social Care</li> <li>Willingness to work towards BSL Level One</li> </ul>	<ul style="list-style-type: none"> <li>Registered with SCW</li> <li>NVQ (or equivalent) in Health &amp; Social Care Level's 2 or 3</li> <li>Recent training in First Aid, Health &amp; Safety, Manual Handling, Safeguarding</li> <li>BSL Level One</li> </ul>
Knowledge/Skills/Abilities	
Essential	Desirable
<ul style="list-style-type: none"> <li>Good understanding of the needs of a client with cognitive and physical difficulties.</li> <li>Ability to develop and maintain productive and professional relationships</li> </ul>	<ul style="list-style-type: none"> <li>Experience of working with cerebral palsy</li> <li>Experience of working to and contributing to personal plans and risk assessment</li> <li>Experience of working with families</li> <li>Experience of working with multi-disciplinary teams e.g. physiotherapist, occupational therapist, speech and language therapist and psychologist.</li> </ul>
Personal Requirements	
Essential	Desirable
<ul style="list-style-type: none"> <li><b>A full driving licence and use of a car (endorsements to be disclosed)</b></li> <li><b>Motor Insurance to include business use</b></li> <li>Friendly, warm and patient with a proactive and encouraging approach</li> <li>Ability to deliver support in an inclusive, respectful manner ensuring the client's privacy and dignity is maintained</li> <li>Ability to work independently and use initiative</li> <li>Willingness to work flexibly</li> <li>Punctual, reliable and trustworthy</li> <li>Demonstrate a commitment to learning new skills</li> <li>Good verbal and written communication skills</li> <li>Good organisational skills and ability to follow instruction</li> </ul>	