

Job Description

Job Title:	(Ref:283) Support Worker – Cardiff
Position Description:	The successful applicant will provide one to one support to a male living with a brain injury, promoting his independence, wellbeing, and quality of life. This includes assisting with daily living activities, rehabilitation goals and community engagement while ensuring safety and dignity.
Salary:	£15 per hour
Hours:	13 hours weekly over 2 or 3 days. 4 - 6.5-hour shifts. Shift will include lone working. Mon – Sun, but predominantly Mon – Fri. Between hours of 09:30 and 21:00. Flexibility on shifts to be discussed interview.
Location:	Wenvoe, Cardiff
Responsible to:	Employer/Case manager
Reporting to:	Employer/Case Manager
Main Responsibilities:	<ul style="list-style-type: none"> • To understand and be mindful of the client’s cognitive difficulties and endeavour to accommodate these. • Adopt a consistent approach with the client in accordance with prescribed methods to compliment the care and therapy aims recommended. • To provide support to the client’s family whilst maintaining a positive and professional relationship. • To adhere to and contribute to the personal plan whilst acting in the best interest of the client. • To demonstrate empathy and understanding in an appropriate and professional manner. • To be aware of significant changes in the client’s health, functioning or behaviour and liaise with the family and case manager as appropriate. • To encourage the client’s independence as far as possible. • To be aware of the client’s vulnerability and take necessary steps to protect them. • Have a high regard for maintaining client confidentiality. • Respect the confidentiality and the rights of the client’s family. • To be fully responsible for the client’s needs when out in the community, on days out and during activities. • To ensure all plans, advice and guidelines are followed to meet the needs of the client. • Actively contribute to supervision sessions, team meetings and training days. • To ensure all paperwork and records are completed and submitted accurately and on time. • To organise and manage own time according to delegated workload.

Person Specification

Qualifications/Training	
Essential	Desirable

<ul style="list-style-type: none"> • To register with Social Care Wales (SCW). • Willingness to work towards or already have QCF/NVQ Level 2 (or equivalent) in Health & Social Care. 	<ul style="list-style-type: none"> • Registered with SCW. • NVQ (or equivalent) in Health & Social Care Levels 2 or 3. • Recent training in First Aid, Health & Safety, Manual Handling, Safeguarding and epilepsy.
Knowledge/Skills/Abilities	
Essential	Desirable
<ul style="list-style-type: none"> • Ability to develop and maintain productive and professional relationships. • Good understanding of the needs of a client with cognitive difficulties. 	<ul style="list-style-type: none"> • Experience of working to and contributing to personal plans and risk assessments. • Experience of working with clients with brain injury. • Experience of working with families.
Personal Requirements	
Essential	Desirable
<ul style="list-style-type: none"> • Flexibility. • A full driving licence and use of a car (endorsements to be disclosed). • Be willing to drive the client vehicle. • Friendly, warm and patient with a proactive and encouraging approach. • Ability to deliver support in an inclusive, respectful manner ensuring the client's privacy and dignity is maintained. • Ability to work independently and use initiative. • Willingness to work flexibly. • Punctual, reliable and trustworthy. • Demonstrate a commitment to learning new skills. • Good verbal and written communication skills. • Good organisational skills and ability to follow instruction. 	<ul style="list-style-type: none"> • Experience of working with professionals.