

## Job Description

<b>Job Title:</b>	<b>(Ref: 264) Female Support Worker – Swansea (Exemption is claimed under the Equality Act 2010 Part 1 Schedule 9)</b>
<b>Position Description:</b>	<p>To facilitate the independence of, and assisting with, the rehabilitation of a young woman who sustained a brain injury and has residual cognitive, behavioural and some physical difficulties. She lives in her own home with 24 hour 1:1 care.</p> <p>The support worker will join an existing team and enable the client to access the community and social activities; undertake daily living tasks; follow the client's rehabilitation and therapy programme, provide feedback and guidance where required.</p>
<b>Salary:</b>	Weekday £13.58   Weekend £14.78   Sleep hours £12.21
<b>Hours:</b>	16.5 working hours and 6 sleep hours weekly Monday – Sunday Over time available to cover leave.
<b>Location:</b>	Swansea
<b>Responsible to:</b>	Employer/Client
<b>Reporting to:</b>	Employer/Case Manager
<b>Main Responsibilities:</b>	<ul style="list-style-type: none"> <li>• To understand and be mindful of the client's cognitive difficulties and endeavour to accommodate these.</li> <li>• Adopt a consistent approach with the client in accordance with prescribed methods to compliment the care and therapy aims recommended.</li> <li>• To provide support to the client's family whilst maintaining a positive and professional relationship.</li> <li>• To adhere to and contribute to the personal plan whilst acting in the best interest of the client.</li> <li>• To demonstrate empathy and understanding in an appropriate and professional manner.</li> <li>• To assist in all therapeutic activities as prescribed by and with supervision of MDT.</li> <li>• To work in collaboration with all colleagues including team members, at all times.</li> <li>• To be aware of significant changes in the clients' health, functioning or behaviour and liaise with the family and case manager as appropriate.</li> <li>• To encourage the clients' independence as far as possible.</li> <li>• To be aware of the clients' vulnerability and take necessary steps to protect them.</li> <li>• Have a high regard for maintaining client confidentiality.</li> <li>• Respect the confidentiality and the rights of the clients' family.</li> <li>• To be fully responsible for the clients' needs when out in the community, on days out and during activities.</li> <li>• To ensure all plans, advice and guidelines are followed to meet the needs of the client.</li> <li>• Actively contribute to supervision sessions, team meetings and training days.</li> <li>• To ensure all paperwork and records are completed and submitted accurately and on time.</li> <li>• To organise and manage own time according to delegated workload.</li> </ul>

## Person Specification

Qualifications/Training	
Essential	Desirable
<ul style="list-style-type: none"> <li>To register with Social Care Wales (SCW).</li> <li>Willingness to work towards or already have QCF/NVQ Level 2 (or equivalent) in Health &amp; Social Care.</li> </ul>	<ul style="list-style-type: none"> <li>Registered with SCW.</li> <li>NVQ (or equivalent) in Health &amp; Social Care Level's 2 or 3.</li> <li>Recent training in First Aid, Health &amp; Safety, Manual Handling, Safeguarding.</li> </ul>
Knowledge/Skills/Abilities	
Essential	Desirable
<ul style="list-style-type: none"> <li>Good understanding of the needs of a client with cognitive, behavioural and physical difficulties.</li> <li>Ability to develop and maintain productive and professional relationships.</li> </ul>	<ul style="list-style-type: none"> <li>Experience of working with acquired brain injury.</li> <li>Experience of working to and contributing to personal plans and risk assessment.</li> <li>Experience of working with families.</li> <li>Experience of working with multi-disciplinary teams e.g. physiotherapist, occupational therapist, speech and language therapist and psychologist.</li> </ul>
Personal Requirements	
Essential	Desirable
<ul style="list-style-type: none"> <li>A full driving licence (endorsements to be disclosed).</li> <li>Motor Insurance to include business use.</li> <li>Willing to drive the client's vehicle.</li> <li>Friendly, warm and patient with a proactive and encouraging approach.</li> <li>Ability to deliver support in an inclusive, respectful manner ensuring the client's privacy and dignity is maintained.</li> <li>Ability to work independently and use initiative.</li> <li>Willingness to work flexibly.</li> <li>Punctual, reliable and trustworthy.</li> <li>Demonstrate a commitment to learning new skills.</li> <li>Good verbal and written communication skills.</li> <li>Good organisational skills and ability to follow instruction.</li> </ul>	