

Job Description

Job Title:	(Ref: 264) Female Support Worker – Swansea (Exemption is claimed under the Equality Act 2010 Part 1 Schedule 9)
Position Description:	<p>To facilitate the independence of, and assisting with, the rehabilitation of a young woman who sustained a brain injury and has residual cognitive, behavioural and some physical difficulties. She lives in her own home with 24 hour 1:1 care.</p> <p>The support worker will join an existing team and enable the client to access the community and social activities; undertake daily living tasks; follow the client's rehabilitation and therapy programme, provide feedback and guidance where required.</p>
Salary:	Weekday £13.58 Weekend £14.78 Sleep hours £12.21
Hours:	16.5 working hours and 6 sleep hours weekly Monday – Sunday Over time available to cover leave.
Location:	Swansea
Responsible to:	Employer/Client
Reporting to:	Employer/Case Manager
Main Responsibilities:	<ul style="list-style-type: none"> • To understand and be mindful of the client's cognitive difficulties and endeavour to accommodate these. • Adopt a consistent approach with the client in accordance with prescribed methods to compliment the care and therapy aims recommended. • To provide support to the client's family whilst maintaining a positive and professional relationship. • To adhere to and contribute to the personal plan whilst acting in the best interest of the client. • To demonstrate empathy and understanding in an appropriate and professional manner. • To assist in all therapeutic activities as prescribed by and with supervision of MDT. • To work in collaboration with all colleagues including team members, at all times. • To be aware of significant changes in the clients' health, functioning or behaviour and liaise with the family and case manager as appropriate. • To encourage the clients' independence as far as possible. • To be aware of the clients' vulnerability and take necessary steps to protect them. • Have a high regard for maintaining client confidentiality. • Respect the confidentiality and the rights of the clients' family. • To be fully responsible for the clients' needs when out in the community, on days out and during activities. • To ensure all plans, advice and guidelines are followed to meet the needs of the client. • Actively contribute to supervision sessions, team meetings and training days. • To ensure all paperwork and records are completed and submitted accurately and on time. • To organise and manage own time according to delegated workload.

Person Specification

Qualifications/Training	
Essential	Desirable
<ul style="list-style-type: none"> • To register with Social Care Wales (SCW). • Willingness to work towards or already have QCF/NVQ Level 2 (or equivalent) in Health & Social Care. 	<ul style="list-style-type: none"> • Registered with SCW. • NVQ (or equivalent) in Health & Social Care Level's 2 or 3. • Recent training in First Aid, Health & Safety, Manual Handling, Safeguarding.
Knowledge/Skills/Abilities	
Essential	Desirable
<ul style="list-style-type: none"> • Good understanding of the needs of a client with cognitive, behavioural and physical difficulties. • Ability to develop and maintain productive and professional relationships. 	<ul style="list-style-type: none"> • Experience of working with acquired brain injury. • Experience of working to and contributing to personal plans and risk assessment. • Experience of working with families. • Experience of working with multi-disciplinary teams e.g. physiotherapist, occupational therapist, speech and language therapist and psychologist.
Personal Requirements	
Essential	Desirable
<ul style="list-style-type: none"> • A full driving licence (endorsements to be disclosed). • Motor Insurance to include business use. • Willing to drive the client's vehicle. • Friendly, warm and patient with a proactive and encouraging approach. • Ability to deliver support in an inclusive, respectful manner ensuring the client's privacy and dignity is maintained. • Ability to work independently and use initiative. • Willingness to work flexibly. • Punctual, reliable and trustworthy. • Demonstrate a commitment to learning new skills. • Good verbal and written communication skills. • Good organisational skills and ability to follow instruction. 	