



BEVERLEY HOLDCROFT

ASSISTANT CASE MANAGER

Beverley joined the CMC team as an Assistant Case Manager in 2015. She is an able and experienced practitioner whose skills can be utilised working alongside a Case Manager or working independently with non-litigious clients or settled cases.

Bev has worked within Neuro rehabilitation services for 25 years; not only gaining knowledge, skills and experience but proving naturally able to build and maintain a rapport with client's and their families in often challenging and stressful circumstances.

Beverley worked as a Rehabilitation Coach for the Community Brain Injury Team for 15 years, until in 2017 she joined the newly established Community Neurological Rehabilitation Service. CBIT is a multi-disciplinary team providing community-based neuro-rehabilitation to adults who have sustained an ABI. Her role within the team was varied and challenging; acting as an assistant to all members of the multidisciplinary team and working as co-facilitator of a variety of therapy groups. These included: cognitive skills training, communication skills, anxiety management, fatigue management, exercise and mindfulness.

There are similarities in her new role within the Community Neurological Rehab Service, but as the name suggests, the remit is wider and means that Beverley is further increasing her knowledge and experience to include conditions such as Parkinson's, MS and MND.

Beverley has developed extensive skills supporting clients and their families following an acquired brain injury. She is skilled in the management of clients with communication, emotional and behaviour problems, as well as those with complex physical disabilities.

Beverley has also worked as a care team leader and 1:1 with clients who are receiving independent rehabilitation services through a litigation claim.

As an Assistant Case Manager, Beverley has shown herself to be highly efficient and organised. She is able to work with the most challenging of individuals and their families; successfully judging when to push towards an objective and when to take a step back.

QUALIFICATIONS, REGISTRATIONS AND MEMBERSHIPS

- NVQ Level 3 in Health & Social Care

KEY SKILLS

- Ability to build good relationships with clients and families
- Knowledge of local services and professionals
- Team leader
- Excellent communication skills
- Approachable and friendly
- Works well as part of a team and independently
- Motivated and conscientious with exceptional organisational and problem-solving skills
- The integration of therapeutic activities and strategies into the client's daily lives