

Job Description

Job Title:	(Ref: AS11) Support Worker - Caerphilly
Position Description:	To provide support for our 19-year-old male client who sustained a brain injury as a baby, he is a wheelchair user and has complex behavioral, cognitive, and physical needs. He requires help with personal care and transfer; assistance in accessing the community and being outdoors; engage in therapy programmes and to further develop his independent living skills such as food preparation and household tasks.
Salary:	£14.00 Per Hour
Hours:	20 Hours per week Monday – Friday (9am – 8pm) Various shift patterns available (Occasional weekends/evenings - Flexibility is required)
Location:	Caerphilly
Responsible to:	Employer/Client
Reporting to:	Employer/Case Manager/Team Lead
Main Responsibilities:	- To understand and be mindful of the client's cognitive difficulties and endeavour to accommodate these. - Adopt a consistent approach with the client in accordance with prescribed methods to compliment the care and therapy aims recommended. - To provide support to the client's family whilst maintaining a positive and professional relationship. - To support the client to manage his personal care. - To adhere to and contribute to the personal plan whilst acting in the best interest of the client. - To demonstrate empathy and understanding in an appropriate and professional manner. - To assist in all therapeutic activities as prescribed by and with supervision of MDT. - To work in collaboration with all colleagues including team members, at all times. - To be aware of significant changes in the client's health, functioning, or behaviour and liaise with the family and case manager as appropriate. - To encourage the client's independence as far as possible. - To be aware of the client's vulnerability and take necessary steps to protect them. - Have a high regard for maintaining client confidentiality. - Respect the confidentiality and the rights of the client's family. - To be fully responsible for the client's needs when out in the community, on days out and during activities. - To ensure all plans, advice and guidelines are followed to meet the needs of the client. - Actively contribute to supervision sessions, team meetings and training days. - To ensure all paperwork and records are completed and submitted accurately and on time. - To organise and manage your own time according to delegated workload.

Person Specification

Qualifications/Training	
Essential	Desirable
- To register with Social Care Wales (SCW). - Willingness to work towards or already have QCF/NVQ Level 2 (or equivalent) in Health & Social Care. - Ability to drive the client's van and a full driving license.	- Registered with SCW. - NVQ (or equivalent) in Health & Social Care Levels 2 or 3. - Recent training in First Aid, Health & Safety, Manual Handling, Safeguarding.
Knowledge/Skills/Abilities	
Essential	Desirable
- Good understanding of the needs of a client with cognitive, behavioural and physical difficulties OR a young person with Cerebral Palsy/ learning difficulties. - Ability to develop and maintain productive and professional relationships.	- Experience of working with a client with cerebral palsy or behavioural difficulties. - Experience of working with and contributing to personal plans and risk assessments. - Experience of working with families. - Experience of working with multi-disciplinary teams e.g. physiotherapist etc
Personal Requirements	
Essential	Desirable
A full driving license (endorsements to be disclosed). Motor Insurance to include business use (to attend training events). Be willing to drive our client's vehicle - Friendly, warm and patient with a proactive and encouraging approach. - Ability to work as part of a team. - The ability to deliver support in an inclusive, respectful manner, ensuring the client's privacy and dignity is maintained. - Ability to work independently and use initiative. - Willingness to work flexibly. - Punctual, reliable and trustworthy - Demonstrate a commitment to learning new skills. - Good verbal and written communication skills. - Good organisational skills and ability to follow instruction.	