

Job Description

Job Title:	(Ref: LP15) Female Support Worker (Exemption is claimed under the Equality Act 2010 Part 1 Schedule 9)
Position Description:	Support our client who is a 27-year-old young lady with cerebral palsy, who lives in her own adapted property in Hendy with her family. She is a wheelchair user and hoisted for all transfers. She enjoys the company of others and has a good sense of humour. She enjoys going out into the community, visiting the cinema, bowling, shopping etc. She has complex physical difficulties and receives weekly input from an occupational therapist. She can't communicate verbally but has developed ways of getting her needs met. You will be warm, patient and reliable, encourage and support our client to access all opportunities and help her to maximise her quality of life. You will play a key part in helping to develop her day-to-day activities.
Salary:	£15.50 per hour
Hours:	20 hours per week (2 x 10-hour shifts per week) Weekday: 8.00am – 6.00pm
Location:	Swansea
Responsible to:	Employer/Client
Reporting to:	Employer/Case Manager
Main Responsibilities:	• To understand and be mindful of the client's physical and communicative difficulties and endeavour to accommodate these. • Adopt a consistent approach with the client in accordance with prescribed methods to compliment the care and therapy aims recommended. • To provide support to the client's family whilst maintaining a positive and professional relationship. • To adhere to and contribute to the personal plan whilst acting in the best interest of the client. • To demonstrate empathy and understanding in an appropriate and professional manner. • To assist in all therapeutic activities as prescribed by and with supervision of MDT. • To work in collaboration with all colleagues including team members, at all times. • To be aware of significant changes in the client's health, functioning or behaviour and liaise with the family and case manager as appropriate. • To encourage the client's independence as far as possible. • To be aware of the client's vulnerability and take necessary steps to protect them. • Have a high regard for maintaining client confidentiality. • Respect the confidentiality and the rights of the client's family. • To be fully responsible for the client's needs when out in the community, on days out and during activities. • To ensure all plans, advice and guidelines are followed to meet the needs of the client. • Actively contribute to supervision sessions, team meetings and training days. • To ensure all paperwork and records are completed and submitted accurately and on time. • To organise and manage own time according to delegated workload.

Person Specification

Qualifications/Training	
Essential	Desirable
- To register with Social Care Wales (SCW). - Willingness to work towards or already have QCF/NVQ Level 2 (or equivalent) in Health & Social Care.	- Registered with SCW. - NVQ (or equivalent) in Health & Social Care Level's 2 or 3. - Recent training in First Aid, Health & Safety, Manual Handling, Safeguarding.
Knowledge/Skills/Abilities	
Essential	Desirable
- Good understanding of the needs of a client with physical difficulties, and communication difficulties. - Ability to develop and maintain productive and professional relationships.	- Experience of working with clients with Cerebral palsy and communication difficulties. - Experience of working to and contributing to personal plans and risk assessment. - Experience of working with families. - Experience of working with multi-disciplinary teams e.g. physiotherapist, occupational therapist, speech and language therapist and psychologist.
Personal Requirements	
Essential	Desirable
- A full driving licence and use of a car (endorsements to be disclosed). - Motor Insurance to include business use. - Friendly, warm and patient with a proactive and encouraging approach. - Ability to deliver support in an inclusive, respectful manner ensuring the client's privacy and dignity is maintained. - Ability to work independently and use initiative. - Willingness to work flexibly. - Punctual, reliable and trustworthy. - Demonstrate a commitment to learning new skills. - Good verbal and written communication skills. - Good organisational skills and ability to follow instruction.	