



Case
Management
Cymru



SUZANNE LUSH

CASE MANAGER

Suzanne qualified as a Social Worker in 2006 and began working for Barnardo's supporting children and young people with disabilities from birth to 25 across three Local Authorities. She has experience of a wide range of difficulties which include Acquired Brain Injury, Cerebral Palsy, genetic conditions, ADHD, Autism Spectrum Disorders and mental health.

Her roles have involved the recruitment and assessment of short break respite carers, 'matching' them to a child and family and supporting the respite package for as long as necessary. Suzanne also headed up Barnardo's Independent Living Project that supported young disabled people between 14 and 25 to gain independent living skills and to help them in the transition to adulthood.

As an independent Case Manager Suzanne has worked with a range of children/young people and their families dealing with trauma and experiencing physical, cognitive and emotional difficulties as a result.

Suzanne is a warm, friendly professional who takes a hand-on, creative approach to Case Management. She has a network of local specialist therapists and services, across all sectors to call upon and is a team player who ably coordinates multi-disciplinary teams.

Suzanne is an experienced assessor and takes a person-centred approach to care planning and goal setting, always with the overall aim of maximising potential and independence. Suzanne has experience of overseeing works and adaptations to accommodation along with sourcing aides and adaptations.

She is a highly empathic professional, who takes the time to listen to the needs of the client and their family, communicating effectively with all parties involved. This approach has ensured that throughout her career she has been successful in building lasting, trusting relationships with her clients and their families.

Suzanne lives near Cardiff with her family and enjoys gardening, gluten-free baking and being a member of a book club. Suzanne's family themselves, were for 10 years a 'link family'; supporting a 10-year-old child one weekend a month, giving them the opportunity to sample new activities and environments and allowing the family time to recharge their batteries.

KEY SKILLS

- Understanding the needs of young disabled people with a range of difficulties: Cerebral Palsy, epilepsy, Learning difficulties, ADHD, Autism, Mental Health
- Supporting and engaging with disabled young people and their families
- Identification and sourcing of specialist services and equipment
- Managing housing adaptations
- Pro-activity and creativity
- Person-centred approach
- Ability to engage with young people with profound communication difficulties
- Service planning and delivery for young disabled people
- The development and delivery of workshops for young disabled people
- Delivering one to one intervention with young disabled people
- Transition planning and support

QUALIFICATIONS & PROFESSIONAL MEMBERSHIPS

- Diploma in Social Work 2006
- Member of BABICM
- Registration with Social Care Wales