



Case
Management
Cymru



LUKE HURDEN

ASSISTANT CASE MANAGER / REHABILITATION COACH

Luke is an experienced Rehabilitation Coach and Services Manager, having worked in social care since 2015.

He has worked with a wide range of clients including those with learning difficulties, autism, brain injury and substance misuse. These have included individuals who require 24/7 care and support due to their complex cognitive and physical disabilities, as well as higher functioning individuals who have benefitted from regular social and therapeutic support that promotes independence and recovery.

Luke is a patient, intuitive professional who can build and sustain supportive relationships with clients and family members alike. He has excellent communication skills, is highly organised and has experience of working in an interdisciplinary way.

Luke's management experience gave him with the opportunity to gain leadership and people management skills and to plan and implement tailored, person-centred support and rehabilitation.

His work outside the social care arena allowed Luke to develop practical, hands-on skills, along with problem solving and planning skills which are readily transferable and of value to a Rehabilitation Coach/Assistant Case Manager.

Luke enjoys outdoor activities and lives near Swansea, so is well placed to work with clients across south Wales.

KEY SKILLS

- Ability to build good relationships with clients and families
- Leading a team/people management
- Budgeting skills
- Knowledge of Care Inspectorate Wales regulations
- Working with challenging behaviours
- Excellent communication skills
- Motivated and conscientious with exceptional organisational and problem-solving skills
- Practical skills

QUALIFICATIONS & PROFESSIONAL MEMBERSHIPS

- Registered with Social Care Wales
- NVQ Level 3 in Health & Social Care (Adults)
- Currently undertaking - Community Health and Wellbeing Degree