



GARETH WILLIAMS
Assistant Case Manager

Gareth has worked in social care since 2011 in a number of settings with individuals experiencing a wide range of difficulties following Traumatic Brain Injury. These have included individuals who require 24/7 care and support due to their complex cognitive and physical disabilities, as well as higher functioning clients who have benefitted from regular social and therapeutic support that maximises their independence and recovery

Gareth is a mature, warm professional who has a calm and patient manner. He has built and sustained successful relationships with all the clients and families he has worked with in some challenging environments. Gareth is an able motivator and excellent at judging when to 'push' and when to step back; vital when working in brain injury rehab.

Prior to 2011, Gareth owned and ran a successful printing firm where he developed a myriad of transferrable practical, organisational and personal skills or attributes. These include people management, planning, problem solving, written and verbal communication, patience, and empathy. Gareth works well as part of a team but is equally comfortable working autonomously.

As an ACM, he assists in a variety of ways on an ongoing or short-term basis, including:

- Financial Management i.e. budgeting, debt management
- Household Management
- Vocational Support
- Social Support
- Therapy support

Gareth lives near Swansea so is well placed to work with clients across south Wales.

Key Skills

- Ability to build good relationships with clients and families
- Leading a team/people management
- Excellent communication skills
- Works well as part of a team and independently
- Motivated and conscientious with exceptional organisational and problem-solving skills
- Practical skills

Qualifications

- NVQ Level 3 in Health & Social Care (Adults)
- Open University – Health and Social Care