https://www.casemanagementcymru.co.uk/job/ref-308-female-support-worker-merthyr-tydfil/

(REF 319) Female Support Worker – Merthyr Tydfil

Hiring organization
Case Management Cymru

Employment Type
Full-time

Beginning of employment
ASAP

Duration of employment
Permanent

Industry
Health and Social Care

Job Location
Merthyr Tydfil, Wales

Working Hours
36 hours weekly (to include up to 3 x 12-hour shifts and selection of afternoon/evening shifts) / Term time: 12-hour shifts / Waking Nights & Weekend days (09:00-21:00 & 21:00 – 09:00) /
Afternoon/evening (15:00 – 21:00) /
Monday to Sunday (Flexibility essential) /
During school holidays shift patterns are likely to include working 12-hour or 6-hour working days / Waking nights = £18.00 per hour / Days = £16.00 per hour

Description

I am 7 years old and have complex health needs because of my medical condition. I need 24/7 support in all areas of daily life. You will be part of my amazing team, which is led by my Mum and a Team Leader, with support from my case manager. I am described by the people who know me best as 'amazing, determined, funny and loving', I am sociable and have a great sense of humour. I need lots of support on a daily basis and also overnight as I can be restless. I love funny stories.

Responsibilities

I am looking for enthusiastic, fun, patient and reliable Female Support Workers to help me during my day and night, supporting me with things such as play and entertainment, personal care, feeding and to settle me during the night so that my Mum & Dad can have a good night's rest. In the school holidays, I might need you to help me get to medical and therapy appointments and social events. You will need to be calm and patient under pressure with the ability to work your hours flexibly.

A full induction and training will be provided.

This role is subject to an Enhanced level DBS.

ESSENTIAL INFORMATION

To join me as a Female Support Worker it is essential you:
• Have experience of working with children who have high care needs.
• Be able to drive and have use of a car and be willing to drive the family van.
• Have the ability to work your hours flexibly.

Job Benefits

• Above the industry average for pay
• Work directly for our client and not an agency (unlike most agency work you will spend quality time with your client which can make a real difference)
• Great opportunity for professional development
• Be part of an expert multi-disciplinary team
• Bespoke client induction and training
• Ongoing support and supervision from the dedicated Case Manager

Contacts

Please click the below for:

1. 319 – Job Description

Application Form

Equality and Diversity

Base Salary
£ 16

Date posted
September 15, 2026

Valid through
25.11.2026